



Red Hen Turf Farm, Inc.
29435 Darden Rd.
New Carlisle, IN 46552
Phone: 574-232-6811
Fax: 855-461-3553

RED HEN'S SALES TERMS, CONDITIONS & GUARANTEE:

Prices subject to change without notice. SOD IS CUT-TO-ORDER & CANNOT BE RETURNED. ALL SOD SALES ARE FINAL. Sod is guaranteed to be in good growing condition at the time of sale; after that, it is your responsibility. If sod is not watered properly, it will not grow.

ISSUES? Call in the first 24 hours of receiving Sod or ASAP for Red Hen Turf Farm's expert assistance.

We cannot guarantee our ability to supply due to limited inventory and/or weather-related limitations.

Non-Sod products are returnable within 30 days of purchase, but may be subject to 20% Restocking Fee. \$30.00 charge on Returned / NSF checks. Payment options: Cash, Check, Credit Card.

Ongoing Technical Support is a Phone Call Away, and is generally available at no cost. Preferred Buying Status is available to our Qualified Customers, but may be revoked for allowing others to purchase in your name. Sales Tax Applicable without a Fully Executed & Recent Tax Exempt form on record. We do accept returns on Red Hen's custom pallets and tubes in re-usable condition, however, Pallet Credits are only applicable for pre-approved Qualified Customers.

For approved Red Hen 30 Day Terms Accounts, payment due 25th of the month following your statement date. 1.5% service charge will be added to accounts not paid after 30 days from statement state. Should purchaser default on payment, purchaser is responsible for all costs of collections, including reasonable attorney fees.

Last Updated: 4/11/24