
RED HEN'S SALES TERMS, CONDITIONS & GUARANTEE

Red Hen Turf Farm, Inc.
29435 Darden Rd.
New Carlisle, IN 46552
Phone and Text: 574-232-6811 and 574-766-7633

General Sales Terms & Product Information

Prices and sales terms are subject to change without notice.

Sod is cut-to-order and cannot be returned. All sod sales are final. Sod is guaranteed to be in good growing condition at the time of sale; after that, it is the purchaser's responsibility. Improper watering or handling will result in failure.

Issues? Please call within **24 hours of receiving sod**, or as soon as possible, for Red Hen Turf Farm's expert assistance.

We cannot guarantee availability due to limited inventory and/or weather-related conditions.

Non-sod products are returnable within 30 days of purchase and may be subject to a **20% restocking fee**.

Returned payment fees: \$20.00 for NSF checks; up to \$40.00 for NSF ACH/eCheck payments..

Accepted payment methods include **cash, check, ACH eCheck, and credit card**.

Ongoing remote technical support is available by phone and text messaging, and is generally provided at no cost.

Preferred Buying Status / Wholesale Discounts are available to qualified customers and may be revoked if purchases are made by unauthorized individuals or if account requirements are not maintained.

Sales Tax & Exemption Requirements

Sales tax will be charged on all applicable transactions unless a fully executed, current, and valid Indiana sales tax exemption certificate is on file at the time of ordering.